



121move limited  
83 leigh road, leigh on seal, essex ss9 1jn  
tel. **0844 800 4990**  
email. info@121move.co.uk web. 121move.co.uk

## refund policy

121move will provide you with a full refund if you cancel our service at least 72 hours prior to any appointment made by one of our representatives.

121move.co.uk will not consider refunding any money where a service or part service has been delivered, i.e. a 121move For Sale board has been erected or photos and floor plans have been produced.

If you are not happy with the level of service received by 121move.co.uk, please see our Complaints Procedure where we will investigate each complaint on a case by case basis.

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